

Party	Purpose	Personal Data Disclosed	Data Disclosure
Helpscout Inc	To help process support requests through a ticketing system	Name, email address, any data that is disclosed when a support request is raised by the user or Pingen and or is disclosed during the processing of the support request by Pingen	When a support ticket is raised by Pingen or it's users
Google LLC	To provide email based communication for Pingen. Help exchange information between Google Drive and Pingen. Help identify behaviour on Pingen websites and the mobile app in order to guide decision about targeted marketing; to help efficiently handling and optimising desktop and mobile campaigns and elsewhere in the web and execute retargeting campaigns in order to deliver personalised advertising; To provide debugging & support of when the mobile apps crash	Email address, any data that is disclosed as part of an email or Google Drive based exchange with or by Pingen, IP address, anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users, user mobile number and any data required to install, run or investigate crashes of the Andriod and iOS based mobile applications	When any of the websites of Pingen is visited, when emails are exchanged with or by Pingen, when the Google Drive integration is used, when the Pingen services are used, when Pingen works on support cases, when the Andriod and iOS based mobile apps are downloaded, installed, updated, accessed or crashed
CloudScale.ch AG, Akenes SA, Hostpoint AG, Swisscom (Schweiz) AG, VSHN AG	To provide hosting, storage or monitoring services to assist and/or enable Pingen to provide services to customers.	IP Address, any data processed or stored by Pingen	Continuously when Pingen services are used or our websites visited
Dropbox Inc	To help exchange information between Pingen and Dropbox	Email address, any data that is disclosed as part of the Dropbox based exchange with or by Pingen	When the Dropbox integration is used
Microsoft Corporation	To help exchange information between Pingen and Microsoft OneDrive	Email address, any data that is disclosed as part of the Dropbox based exchange with or by Pingen	When the Microsoft OneDrive integration is used
Slack Technologies Inc	To foster collaboration between internal teams of Pingen and partners	Any data that is required, to solve complex support cases or coordinate the further development of Pingen	When data is required to coordinate activities within Pingen or external partners
Campaign Monitor Pty Ltd	To send newsletters and other email based communication	Name, email address	When newsletters or email based campaigns are created
Lourens Systems GmbH (smallinvoice)	To enable Pingen create and manage invoices and track payments	Name, email adress, address, telephone number	When invoices are being created
Avaloq Outline AG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to any country except Germany, India, Austria or the Netherlands
Couvertic AG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Switzerland or Lichtenstein
TrendCommerce (Schweiz) AG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Switzerland or Lichtenstein
Lettershop Raible GmbH & Co. KG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Germany
Lettershop Mailingbus	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Germany
Maillog Richter & Weiner GesmbH	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Austria
I G D Services Pvt Ltd	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to India
Impress B.V.	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to the Netherlands
Post CH AG	To deliver the postal letters, postcards and flyers in Switzerland and Lichtenstein. Help confirm local addresses	Name, address, recipient name, recipient address of printed and enveloped document, letter or postcard.	When letters, documents, postcards or flyers are sent to Switzerland or Lichtenstein
Deutsche Post AG	To deliver the postal letters in Germany	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to Germany
PostNL Holding B.V.	To deliver the postal letters in the Netherlands	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to the Netherlands

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Österreichische Post AG	To deliver the postal letters in Austria	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to Austria
Department of Posts India (India Post)	To deliver the postal letters in India	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to India
Swissmail International AG, DHL Global Mail (Deutsche Post AG)	To deliver the postal letters to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands	Printed and enveloped document or letter	When letters, documents or postcards are sent to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands
Datatrans AG	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card
Concardis GmbH	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card
SIX Payment Services AG	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card
Apple Inc	To offer iOS based mobile apps	IP Address	When the iOS mobile app is downloaded, installed, updated or accessed
Nexmo Inc	Sending of sms notifications	Mobile number and addresses of documents and letters as notification content	When a notification is triggered
Mailgun Technologies Inc, Elastic Email Inc	Transactional emails	Name, email address, ip address, document and letter addresses, aliased Credit card information	When the system sends emails to the user
PayPal Pte. Ltd.	To facilitate payments via PayPal	None, Receiving address and profile information from PayPal	When payments are made via PayPal
Flyerline Schweiz AG	To print postcards and forward them to the Post or DHL	Recipient name and address, content of the postcard, sender address (if used)	When postcards are sent
Schmid-Fehr AG	To print postcards & flyers and forward them to the Post or DHL	Recipient name and address, content of the postcard, sender address (if used)	When postcards or flyers are sent
AZ-Direct AG	To validate and enhance address information	Recipient name and address as well as any information the customer requests to enhance	When the customer requests to validate and or enhance the address information before sending
Postfinance AG Customweb AG	To facilitate payments in the Flyernator solution	Name, address, product description, amount, currency	When payments are made for the Flyernator solution
Unwired Labs (India) Pvt Ltd.	To anonymize address information by converting recipient addresses into geo-location coordinates	Recipient name and address	When the address information is removed in Pinggen