

Subcontractor List

Party	Purpose	Personal Data Disclosed	Data Disclosure	Data Location
Helpscout Inc	To help process support requests through a ticketing system	Name, email address, any data that is disclosed when a support request is raised by the user or Pingen and or is disclosed during the processing of the support request by Pingen	When a support ticket is raised by Pingen or it's users	US
Google LLC	exchange information between Google Drive and Pingen. Help identify behaviour on Pingen websites and the mobile app in order to guide decision about	exchange with or by Pingen, IP address, anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users, user mobile number and any data required to install, run or	when emails are exchanged with or by Pingen, when the Google Drive integration is used, when the Pingen services are used,	US
CloudScale.ch AG, Hostpoint AG, VSHN AG	To provide hosting, storage or monitoring services to assist and/or enable Pingen to provide services to customers.	IP Address, any data processed or stored by Pingen	Continuously when Pingen services are used or our websites visited	CH
Dropbox Inc	To help exchange information between Pingen and Dropbox	Email address, any data that is disclosed as part of the Dropbox based exchange with or by Pingen	When the Dropbox integration is used	US
Microsoft Corporation	To help exchange information between Pingen and Microsoft OneDrive	Email address, any data that is disclosed as part of the Dropbox based exchange with or by Pingen	When the Microsoft OneDrive integration is used	US
Slack Technologies Inc	To foster collaboration between internal teams of Pingen and partners	Any data that is required, to solve complex support cases or coordinate the further development of Pingen	When data is required to coordinate activities within Pingen or external partners	US
Campaign Monitor Pty Ltd	To send newsletters and other email based communication	Name, email address	When newsletters or email based campaigns are created by Pingen	AU
Lourens Systems GmbH (smallinvoice)	To enable Pingen create and manage invoices and track payments	Name, email address, address, telephone number	When invoices for services are being created	CH
SPS Outline AG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to any country except Germany, India, Austria or the Netherlands	CH
Couvertic AG (Faigle AG)	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Switzerland or Lichtenstein	CH
TrendCommerce (Schweiz) AG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Switzerland or Lichtenstein	CH
Lettershop Raible GmbH & Co. KG	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Germany	DE
Lettershop Mailingbus	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Germany	DE
Maillog Richter & Weiner GesmbH	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to Austria	AT
I G D Services Pvt Ltd	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to India	IN

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Impress B.V.	To print documents and submit them as letters for delivery	Name, letter or document content, letter recipient name and address	When letters or documents are sent via post to the Netherlands	NL
Post CH AG	To deliver the postal letters, postcards and flyers in Switzerland and Lichtenstein. Help confirm local addresses	Name, address, recipient name, recipient address of printed and enveloped document, letter or postcard.	When letters, documents, postcards or flyers are sent to Switzerland or Lichtenstein	CH
Deutsche Post AG	To deliver the postal letters in Germany	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to Germany	DE
PostNL Holding B.V.	To deliver the postal letters in the Netherlands	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to the Netherlands	NL
Österreichische Post AG	To deliver the postal letters in Austria	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to Austria	AT
Department of Posts India (India Post)	To deliver the postal letters in India	Printed and enveloped document or letter	When letters, documents or postcards are sent via post to India	IN
Swissmail International AG	To deliver the postal letters to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands	Printed and enveloped document or letter	sent to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands	CH
DHL Global Mail (Deutsche Post AG)	To deliver the postal letters to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands	Printed and enveloped document or letter	sent to any country other than Switzerland, Lichtenstein, Germany, Austria, India or the Netherlands	DE
Datrans AG	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card	CH
Concardis GmbH	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card	CH
SIX Payment Services AG	To facilitate payments via credit cards	Aliased Credit Card information	When payments are made via credit card	CH
Mailgun Technologies Inc	Transactional emails	Name, email address, ip address, document and letter addresses, aliased Credit ca	When the sytem sends emails to the user	EU
PayPal Pte. Ltd.	To facilitate payments via PayPal	None, Receiving address and profile information from PayPal	When payments are made via PayPal	US
Schmid-Fehr AG	To print postcards & flyers and forward them to the Post or DHL	Recipient name and address, content of the postcard, sender address (if used)	When postcards or flyers are sent	CH
Postfinance AG Customweb AG	To facilitate payments in the Flyemator solution	Name, address, product description, amount, currency	When payments are made for the Flyemator solution	CH

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Unwired Labs (India) Pvt Ltd.	To anonymize address information by converting recipient addresses into geo-location coordinates	Recipient name and address	When the address information is removed in Pingen	EU
Stripe Inc.	To facilitate payments in the superpost solution	Name of the cardholder, E-mail address, Customer number, Order number, Credit card data, Period of validity of the credit card, Credit card verification number (CVC), Date and time of transaction, Transaction amount, Name of the provider, Place	When payments are made for the superpost solution	US
Pusher Limited	To deliver push notifications to the Pingen WebApp	No personal data is disclosed to this service	When push notifications are delivered to the Pingen WebApp	GB